Academic Support Hold Policies

Textbook Hold:

All books purchased by the Athletics Department, as part of your scholarship, must be returned at the end of the semester per your scholarship terms. Student-athletes assume full financial responsibility for books not returned by the stated deadline at the end of each semester. Books will not be purchased for the next semester until all textbooks have been returned from the previous semester.

The following actions will be taken for missing books...

- If a textbook(s) is not returned by the last day of book return and the student-athlete has not communicated plans for returning the book(s), the student-athlete will receive an email from Academic Support listing the book(s) that need to be returned and the buyback price of the book(s).
- If the textbook(s) has not been returned within 5 business days from the email reminder being sent, the money for the missing book(s) has not been turned in, and/or the student-athlete has not communicated plans for returning/paying for the book(s), a hold will be placed on the student-athlete’s account.
- If the textbook(s) is not returned or paid for two weeks from the start of the next regular semester, regardless of previous plans made, a hold will be placed on the student-athlete’s account.

“No-show” Tutor Appointment Hold:

If a student-athlete is signed up for a tutoring appointment, it is expected that they attend that appointment or cancel the appointment at least three hours before for the appointment is to begin. If a student does not appear at a scheduled appointment or cancels the appointment within three hours of the start of the appointment, the student-athlete will be marked as a “no-show” by the tutor.

The following action will be taken for no-show tutoring appointments during the course of a semester...

- After the 1\textsuperscript{st} no-show tutoring appointment, the student-athlete will receive an email warning from Academic Support.
- After the 2\textsuperscript{nd} no-show tutoring appointment, the student-athlete will meet with someone in Academic Support and the coach will be notified.
- After the 3\textsuperscript{rd} no-show tutoring appointment, the student-athlete will be blocked from making any new tutoring appointments and charged $10 for that no-show appointment. If the no-show tutoring appointment fee is not paid within 3 business days, a hold will be placed on the student-athlete’s account. Tutoring privileges will be restored after the no-show tutoring appointment fee is paid and the student-athlete has had a meeting with Academic Support and the coach.

***Once the hold has been satisfied, it will be removed from the student-athlete’s account ASAP or within one business day.***